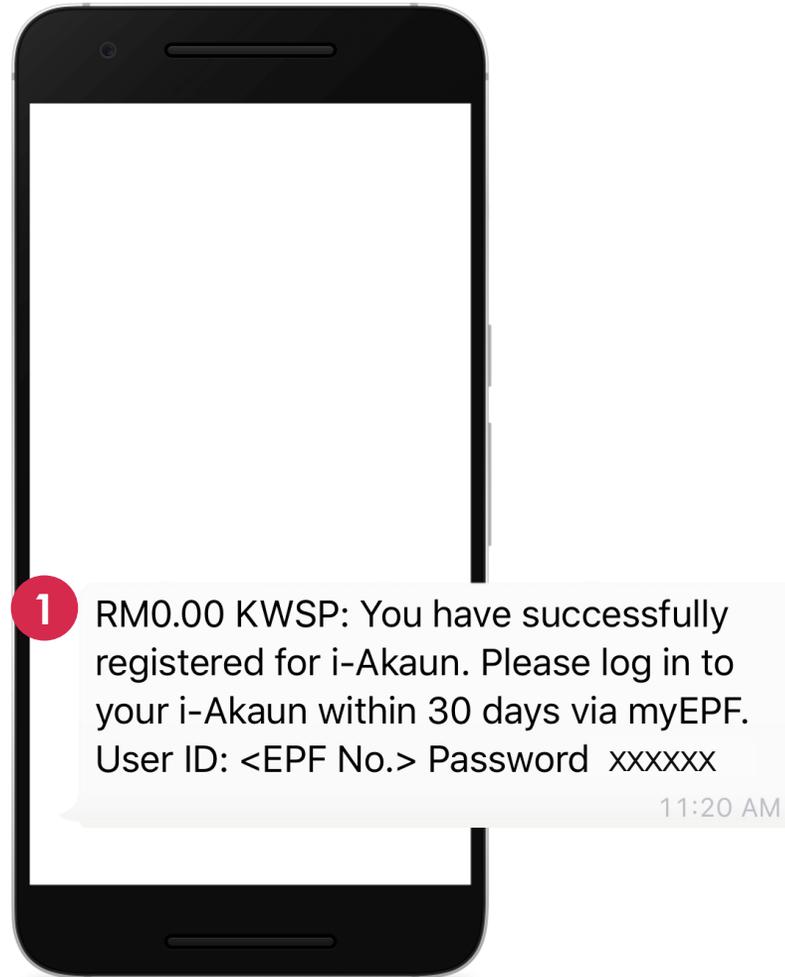


Quick Guide i-Akaun (Member) Activation



INTRODUCTION

Members are required to register for i-Akaun before using this facility. Registration can be done at any nearby **EPF Counter**. Members can activate their i-Akaun by using the temporary the User ID and Password given after registration. Activation must be made through the EPF official website at www.kwsp.gov.my within 30 days.



1. Upon registration, members will **receive an SMS** with **password** for i-Akaun activation.

KWSP EPF

MEMBER ▾ EMPLOYER ▾ ABOUT EPF ▾ REACH US ▾ LOGIN ▾

A+ A- ▾ BM | EN

2

KWSP PETALING JAYA NEW OFFICE LOCATION

PJX-HM SHAH TOWER
Lot A, Ground Level
PJX-HM Shah Tower
No. 16A Persiaran Barat
46050 Petaling Jaya
Selangor

Effective
2ND DISEMBER 2019



Everything About EPF

- Corporate Information**
Who we are & what we do >
- Media & Publications**
Happenings & activities in the EPF >
- Careers**
Make a difference with us >
- Procurement**
Apply for tenders or submit a quote >
- Scam Alert**
Keep abreast of the latest scams >

Latest Updates

- 21 JAN** [INFO] Notice: Temporary Closure Of Retirement Advisory Services (RAS) Counters - EPF Sri Petaling >
- 17 JAN** [INFO] EPF Welcomes Government Decision on PLUS >
- 16 JAN** [INFO] Notice: Temporary Closure Of Retirement Advisory Services (RAS) Counters - EPF Kulai >
- 13 JAN** [INFO] Notice: Temporary Closure Of Retirement Advisory Services (RAS) Counters - EPF Puchong >

I'm A Member (i-Akaun)
LOGIN

I'm An Employer (i-Akaun)
LOGIN

2. Go to www.kwsp.gov.my

KWSP EPF

MEMBER ▾ EMPLOYER ▾ ABOUT EPF ▾ REACH US ▾ LOGIN ▾ A+ A A- ▾ BM | EN

3 MEMBER (I-AKAUN) EMPLOYER (I-AKAUN) BUSINESS PARTNERS

NEW! Minimum Contribution Rate

What Employers Need To Know

FIND OUT MORE

Everything About EPF

- Corporate Information**
Who we are & what we do
- Media & Publications**
Happenings & activities in the EPF
- Careers**
Make a difference with us
- Procurement**
Apply for tenders or submit a quote
- Scam Alert**
Keep abreast of the latest scams

Latest Updates

- 23 MAY** [INFO] Maintenance To EPF Online Services On 23 May 2019 (Thursday)
- 16 MAY** [INFO] Maintenance To EPF Online Services On 16 May 2019 (Thursday)
- 16 MAY** [INFO] Maintenance To EPF Online Services On 18 May 2019 (Saturday)
- 29 MAR** [INFO] Termination Of Subscription To Fund Information Portal

I'm A Member (i-Akaun) LOGIN

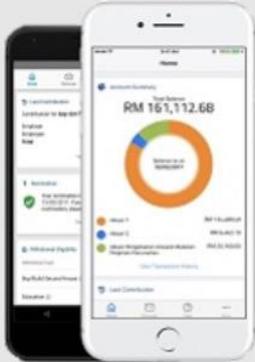
I'm An Employer (i-Akaun) LOGIN

Back to Classic ↻

3. Choose **Login** to **Member (i-Akaun)**

Welcome to i-Akaun (Member)

Download the i-Akaun mobile application today.



Experience the all-new i-Akaun mobile application for faster and easier access to your EPF account anytime and anywhere.



i-Akaun (Member)

USER ID 

[Forgot User ID / Password?](#)
[First Time Login Guide](#)

For new users, please use the User ID given via SMS during i-Akaun registration.

4

4. Enter **User ID** received via SMS and click **Next**

Welcome to i-Akaun (Member)

Download the i-Akaun mobile application today.



Experience the all-new i-Akaun mobile application for faster and easier access to your EPF account anytime and anywhere.



i-Akaun (Member)

5

PASSWORD ⓘ

For new users, please use the password given via SMS during i-Akaun registration.

Login

5. Please enter the **password** received via SMS and click **Login**.

Welcome to i-Akaun

Terms and Conditions

Please read and understand the following Terms & Conditions which govern your access of the www.kwsp.gov.my web site (Hereinafter collectively referred to as 'this web site') and use of the services provided therein.1

You agree to be bound by the following Terms & Conditions at all times by accessing this web site and/or using the services herein and if at any time you do not accept any or all of these Terms & Conditions, you must IMMEDIATELY discontinue all access of this web site and/or use of the Services.

TERMS & CONDITIONS GOVERNING THE ACCESS OF WEB SITE AND THE USE OF THE SERVICES
The access of web site and the use of the Services is subject at all times to the following Terms & Conditions.

DEFINITIONS

"Content"

means all data, information, material and content including but not limited to text messages, ringtones, operator logos, caller group icons, picture messages, screen savers and directory listings as described on this website.

"Service"

means all services offered or provided to you on or via this website.123

"SMS"

Short Message Service.

I hereby confirm that I have read, understood and agreed with the terms and condition.

[Back](#)[Next](#)

6

6. Please read the terms and conditions. Tick on the **check box** then click **Next**

[Login](#)[First Time Login Guide](#)[Forgotten your password?](#)[FAQ](#)[Contact Us](#)

First Time Login

ID No. : XXXXXX-XX-XXXX

Name : XXXXXXX

User ID* : *Combination of alphanumeric 8-16 digit (Example: ahmad1234).

New Password* : *Combination of alphanumeric 8-20 digit (Example: AbuAli12345).

Confirm New Password* :

Online Image

Please select ONE image from the list below:



Note

This image is used for authentication purposes. It is advisable to change your image every month for security reason.

Secret Phrase

Key in your Secret Phrase* :

* Mandatory Field

7. Create **new User ID** in the User ID column.

The **new User ID** must be combination of alphanumeric 8 – 16 digit (example : ahmad1234).

(Note : Members may change their User ID which can only be done **once** upon activation process)

8. Please create a **New Password** with combination of 8 – 20 alphanumeric digit and re-enter to confirm the new password. (Example : AbuAli12345)

9. Choose an **Online Image**.

10. Enter a **Secret Phrase** with maximum **10 characters** long then click **Next**.

[Login](#)[First Time Login Guide](#)[Forgotten your password?](#)[FAQ](#)[Contact Us](#)

First Time Login

11

Successful!

Congratulations! You have successfully created the new i-Akaun for Member. Click on the Login hyperlink and login with your new User ID and Password and enjoy our online services.

Click [here](#) to login page.

11. Successful activation screen will be displayed.

Members may continue to [login](#) into i-Akaun.